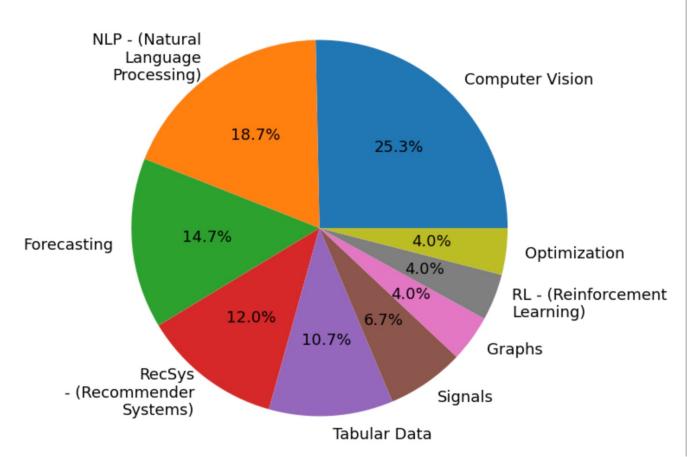
## **Growing with Al**

Lessons learned from competing in 75 international data science competitions



# 75 Competitions in 5 Years



### <u>Today's Talk Overview</u>

- Discuss different categories of AI.
- Deep Dive into KDD Cup 2024 1<sup>st</sup> Place Solution.
- Amazon's Multi-Task
   Online Shopping
   Challenge for LLMs.

source: https://www.kaggle.com/cdeotte

## Computer Vision (Image/Video)

**Locate Object** 

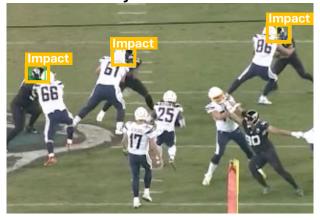


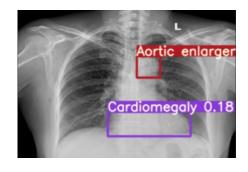
Image Regression

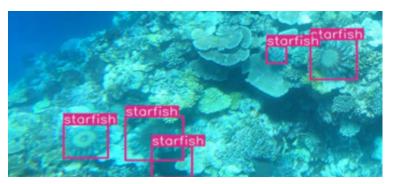




**Image Classification** 















SVM C

CNN 2012

EfficientNet → 2019

Transformers
→ 2020

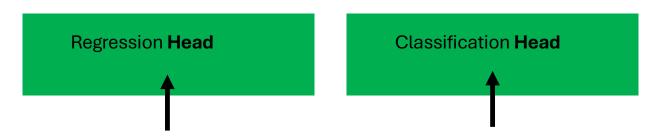
ViT or Swin

Text to Image → 2021

DALL-E 2 → 2022

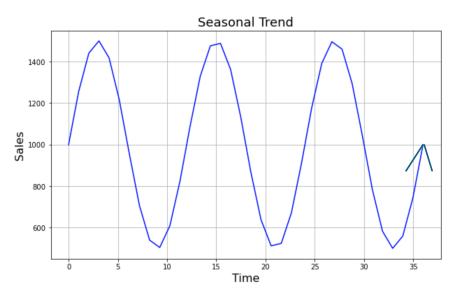
## Natural Language (Text)

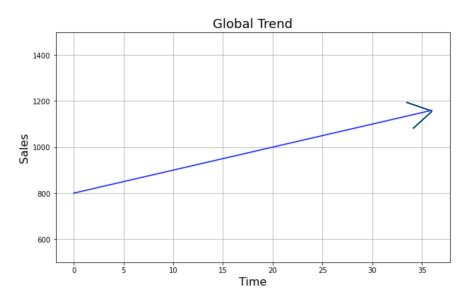
Span Extraction Head **Transformer Backbone** Examples: BERT (2018) **RoBERTa** (2019) **DeBERTa** (2020) Llama (2023) Input Text



- Locate elements in student essays (education)
- Regression Grade student essays in different criteria (education)
- Locate spans to support text sentiment (entertainment)
- Locate symptoms in medical patient notes (health care)
- Classify forum posts as toxic or not. (entertainment)
- Answer multiple choice science questions (research)
- Answer math questions (research text generation)
- Write captions for images (research text generation)
- Answer ecommerce questions (industry text generation)

# Forecasting (Time Series)

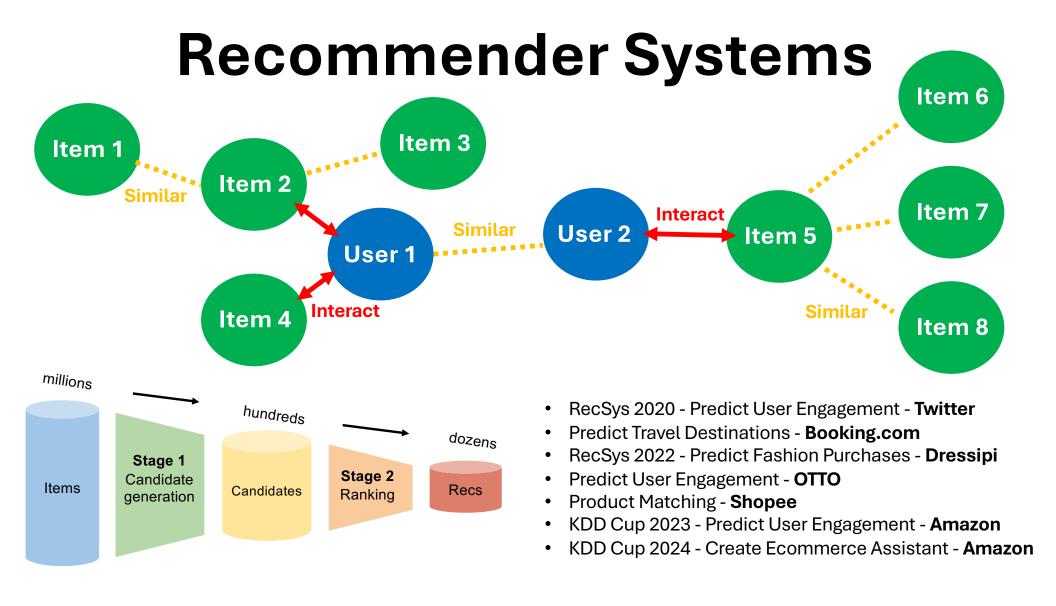




### **Techniques**

- Statistics (i.e., ARIMA)
- ML (i.e., Regression or GBDT)
- DL (i.e., RNN or TFT transformer)

- Microbusiness Density Forecasting (industry)
- Parkinson Disease Progression Prediction (health care)
- Predict Student Performance from Game Play (education)
- March Madness Mania (sports)
- Walmart M5 Forecasting (industry)
- Market Prediction (finance)
- Identifying Age Related Conditions (health care)

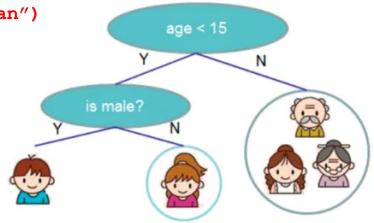


### Tabular Data (dataframes)

df["X2"] = df.groupby("Item").Price.transform("mean")

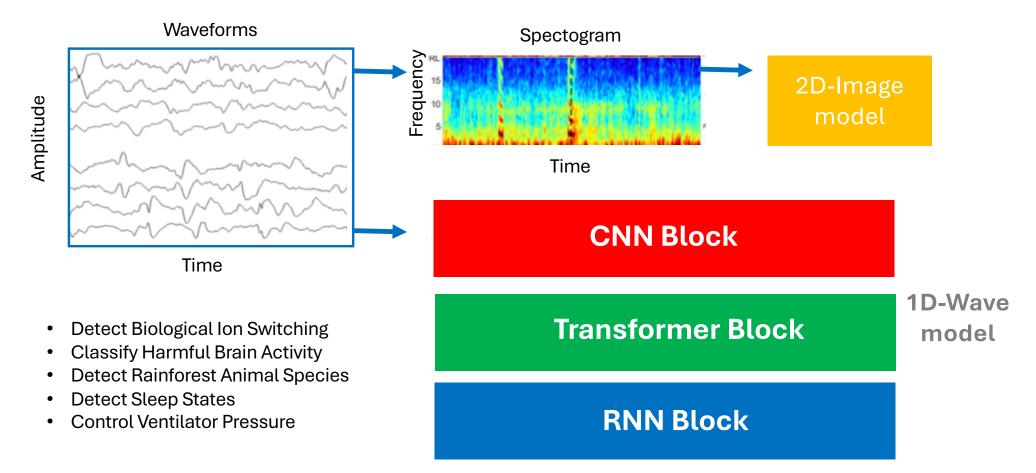
|  | Item          |  | Price | X1 |    | X2  | Target |  |
|--|---------------|--|-------|----|----|-----|--------|--|
|  | Gas           |  | \$56  | 0  |    | 75  | 0      |  |
|  | Gas           |  | \$80  | 0  |    | 75  | 0      |  |
|  | Food          |  | \$32  | 1  |    | 25  | 0      |  |
|  | Hotel<br>Food |  | \$550 | 2  |    | 550 | 1      |  |
|  |               |  | \$20  | 1  |    | 25  | 0      |  |
|  | Clothes       |  | \$90  | 3  | 90 |     | 0      |  |
|  | Gas           |  | \$90  | 0  |    | 75  | 0      |  |
|  | Food          |  | \$25  | 1  |    | 25  | 0      |  |
|  |               |  |       |    |    |     |        |  |

df["X1"],\_ = df.Item.factorize()

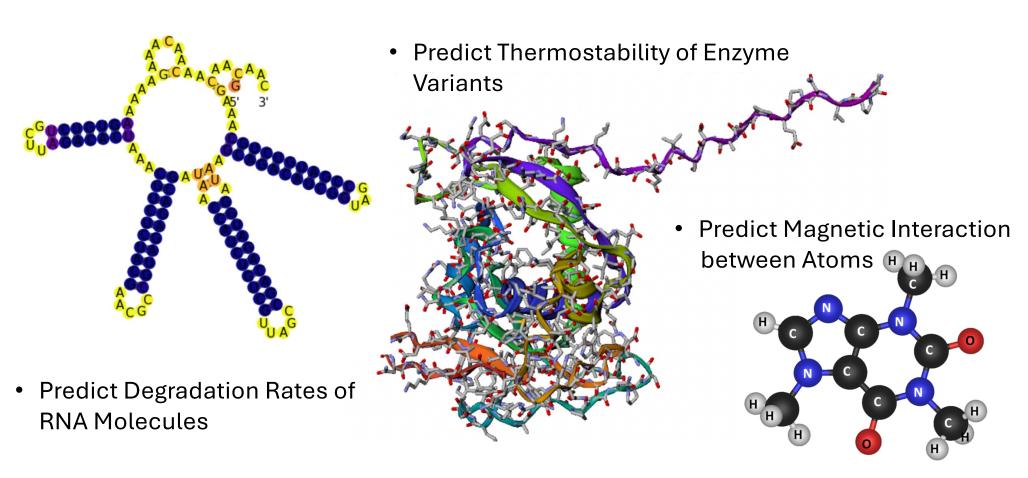


- Fraud Detection (finance IEEE-CIS / Vesta Corp)
- Malware Detection (industry Microsoft)
- Default Prediction (finance AMEX)
- Transaction Prediction (finance Santander)
- Predict Brain assessment (health care)
- Predict Drug Outcome (drug discovery)
- Predict Used Car Price (industry)

### Signals (Time Sampled Data)



# **Graphs (Edges & Vertices)**



### amazon KDD Cup 2024

# Multi-Task Online Shopping Challenge for LLMs



Ahmet Erdem



Gilberto Titericz 🔯



Benedikt Schifferrer



Ivan Sorokin 🖛



Chris Deotte



Simon Jegou 💶

Specifically, Tracks 1-4 carry the following prizes:

• 5 First place: \$2,000

• **Second place:** \$1,000

• **Third place:** \$500

• 4th-7th places: AWS Credit \$500

• **Student Award:** \$750

Track 5 (all-around) carries the following prizes:

• **6** First place: \$7,000

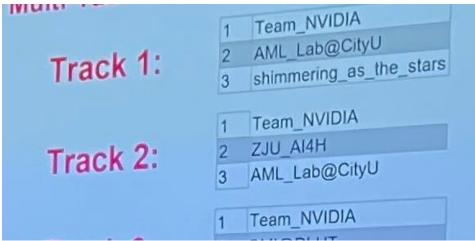
• **Second place:** \$3,500

• **Third place:** \$1,500

• 4th-8th places: AWS Credit \$500

• 🖔 Student Award: \$2,000





source: https://arxiv.org/abs/2408.04658

### Winning Amazon KDD Cup'24

Chris Deotte\* cdeotte@nvidia.com NVIDIA USA

Benedikt Schifferer⁺ bschifferer@nvidia.com NVIDIA Germany Ivan Sorokin\* isorokin@nvidia.com NVIDIA Finland

Gilberto Titericz Jr\* gtitericz@nvidia.com NVIDIA Brazil Ahmet Erdem\* aerdem@nvidia.com NVIDIA Türkiye

Simon Jegou\* sjegou@nvidia.com NVIDIA France

### Abstract

2024

Aug

CL

arXiv:2408.04658v1

This paper describes the wimning solution of all 5 tasks for the Amazon KDD Cup 2024 Multi Task Online Shopping Challenge for LLMs. The challenge was to build a useful assistant, answering questions in the domain of online shopping. The competition contained 57 diverse tasks, covering 5 different task types (e.g. multiple choice) and across 4 different tracks (e.g. multi-lingual).

Our solution is a single model per track. We fine-tune Qwen2-72B-Instruct on our own training dataset. As the competition released only 96 example questions, we developed our own training dataset by processing multiple public datasets or using Large Language Models for data augmentation and synthetic data generation. We apply wise-ft to account for distribution shifts and ensemble multiple LoRA adapters in one model. We employed Logits Processors to constrain the model output on relevant tokens for the tasks. AWQ 4-bit Quantization and vLLM are used during inference to predict the test dataset in the time constraints of 20 to 140 minutes depending on the track.

Our solution achieved the first place in each individual track and is the first place overall of Amazon's KDD Cup 2024.

### **CCS Concepts**

• Computing methodologies 

Natural language generation;
Machine translation; Information extraction.

### Keywords

Large Language Models, LLM, Shopping Assistant, KDD Cup, Multi Task Learning, Multi-Lingual

### ACM Reference Format:

Chris Deotte, Ivan Sorokin, Ahmet Erdem, Benedikt Schifferer, Gilberto Titericz Jr, and Simon Jegou. 2024. Winning Amazon KDD Cup'24. In Proceedings of . ACM, New York, NY, USA, 7 pages. https://doi.org/10.1145/nnnnnnnnnnnnnn

\*All authors contributed equally to this research.

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### 1 Introduction

The capabilities of Large Language Models (LLMs) have significantly improved in the last years and they have become popular due to their easiness to use. Users can interact with the systems in natural language. The LLMs excel on a variety of tasks, such as general reasoning, math questions, coding, etc. Many systems are getting updated by adding a LLMs to make them easier to use and/or providing more functionality. (Online) shopping is a large domain with billions of users and high economic output. The Amazon KDD Cup 2042 [2] is designed to evaluate LLMs to be a useful shopping assistant.



Figure 1: One example of the development dataset. It is a multiple choice question answering tasks for understanding shopping concepts.

Amazon developed an evaluation dataset ShopBench, containing approx. 20,000 questions across 57 different tasks covering 5 task types (e.g. retrieval), to test LLMs capabilities in the online shopping domain (see an example in Figure 1). The competition had 5 different tracks, which evaluates different aspects such as shopping knowledge understanding or user behavior alignment. The 5th track was the overall track containing all 20,000 questions. The competition was organized as a code competition in which participants have no access to the ShopBench dataset and instead they have to submit their model.

Our team from NVIDIA won all 5 tracks (see Table 3). This paper describes our final solution and an ablation study on our

### **KDD Cup Sample Questions**

Track: 1 - Understanding Shopping Concepts

Task: 1 out of 57

Task Type: **Generation**Metric: Cosine Similarity

Track: 2 - Shopping Knowledge Reasoning

Task: 8 out of 57

Task Type: Multiple Choice

Metric: Accuracy

Track: 3 - User Behavior Alignment

Task: 14 out of 57
Task Type: Retrieval
Metric: Hit Rate @3

- Train data is 96 samples
- Test data is 20,000 samples!
- 5 tracks (question categories)
- 5 task types (question types)
- 57 tasks (question templates)

Question: Explain the product type Water Purification Unit

**Answer**: "A water purification unit removes impurities by lowering contamination of water using a fine physical barrier, a chemical process, or a biological process."

**Question**: The product 'Simply Asia Garlic Basil Singapore Street Noodles, 9.24 oz (Pack of 6)' appears on e-commerce website. What is the total weight of the noodles?

- 0.8 ounce
- 1. 55.44 ounce
- 2. 14.19 ounce
- 3. 60 ounce

Answer: "1"

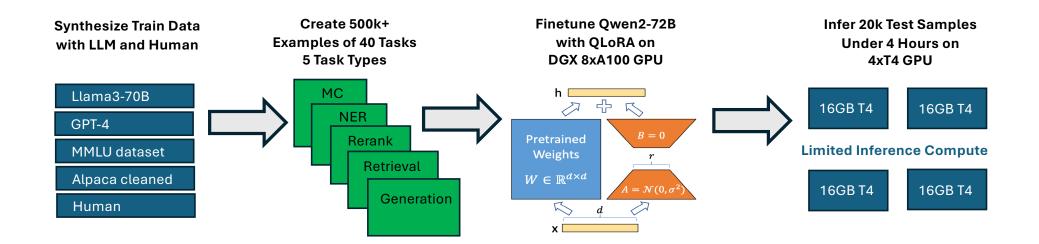
**Question**: A user on an online shopping website has just purchased a product 'Steven Harris Mathematics Math Equations Necktie - Red - One Size Neck Tie'. The following numbered list contains 8 products. Please select 3 products from the list that the user may also purchase. Product List:

- 1. Under Armour Men's ColdGear Lite Cushion Boot Socks, 1 Pair
- 2. Little Angel Tasha-685E Patent Bow Mary Jane Pump (Toddler/Little Girl/Big Girl) Fuchsia
- 3. Men's Solar System Planets Necktie-Black-One Size Neck Tie by
- 4. Wrangler Men's Big & Tall Rugged Wear Unlined Denim Jacket
- 5. Steven Harris Mens Smiley Face Necktie Yellow One Size Neck Tie
- 6. ComputerGear Math Formula Tie Engineer Silk Equations Geek Nerd Teacher Gift
- 7. Harley-Davidson Boys Baby Twin Pack Creeper My Daddy Rides a Harley Orange
- 8. Liverpool Football Club Official Soccer Gift Mens Crest T-Shirt

You should output 3 numbers that correspond to the selected products. There should be a comma separating every two numbers. Only respond with the results. Do not say any word or explanations.

Answer: "3,5,6"

### **Solution Overview**



GenerateTrainData

Finetune LLM Efficiently Infer LLM Efficiently

source: https://arxiv.org/abs/2408.04658

### **Generate Train Data**

**Amazon-M2**: A multi-lingual Amazon session dataset with rich meta-data used for KDD Cup 2023.

**Amazon Reviews 2023**: A large scale Amazon Review Dataset with rich features and over 500M reviews across 33 categories.

**ESCI-data**: Shopping Queries dataset. Used for KDD Cup 2022.

**NingLab/ECInstruct**: Instruction dataset covers 116,528 samples from 10 e-commerce tasks of 4 categories.

**MMLU**: Massive multitask test consisting of 116k multiplechoice questions from ARC, MC\_TEST, OBQA, RACE, etc.

**Alpaca-Cleaned**: Cleaned version of the original Alpaca Dataset released by Stanford.

|   | query                                   | product_id | esci_label | product_title  | product_description                            | product_bullet_point                              | product_brand | product_color |
|---|---|------------|------------|--|--|---|---------------|---------------|
| 0 | 3wf3cb filter                           | B00WUWTX2W | Е          | Tier1 Refrigerator Water Filter Replacement fo       | The PureSource2 comparable RWF1031 (3-Pack) by | REPLACEMENT MODEL: This is a replacement compa    | Tier1         | None          |
| 1 | laptop                                  | B089M4VDK5 | С          | Broonel Black Invisible<br>Lightweight Laptop<br>Com | None   | Quick Setup: Magnets prevent the Stand from co    | Broonel       | None          |
| 2 | vinyl record<br>players                 | B00UMVVZKG | E          | Victrola Aviator 8-in-1<br>Bluetooth Record<br>Playe | None   | 8-in-1 ENTERTAINMENT<br>CENTER – With vintage loo | Victrola      | Mahogany      |
| 3 | outdoor grey<br>wicker chaise<br>lounge | B07T63FCYC | S          | MAGIC UNION 2-Pack<br>Outdoor Chairs Patio<br>Adjust | Lounge in comfort with the MAGIC UNION Chaise  | Includes: 2 Chaise Lounge + 2<br>White Chaise Cus | MAGIC UNION   | 2 Lounges     |

### Traditional Full Finetune LLM

**16x72B** = 1,152 GB VRAM needed to train Qwen2-72B!

### fp32 Adam Optimizer

12 x Learnable Parameters bytes needed

4x72GB

$$m_t = eta_1 * m_{t-1} + (1 - eta_1) * g_t$$

**VRAM** 

4x72 GB 
$$v_t = eta_2 * v_{t-1} + (1-eta_2) * g_t^2$$

$$heta = heta - \left(rac{lpha * m_t}{\sqrt{v_t + \epsilon}}
ight)$$

Qwen2-72B

fp16 Forward/Backward Pass

2x72 GB **VRAM** 

= model parameters

**VRAN** 

 $g_t$  = model gradients

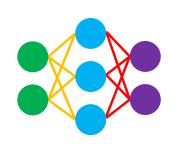
source: https://arxiv.org/abs/1910.02054

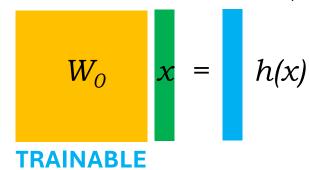
### **Efficient Finetune LLM - LoRA**

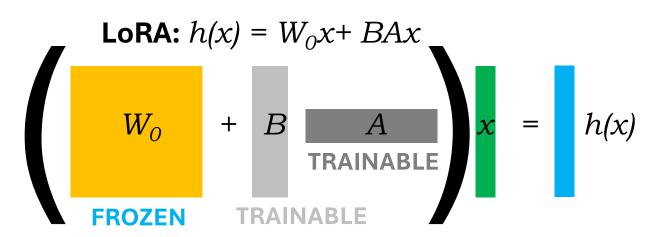




x h(x) y

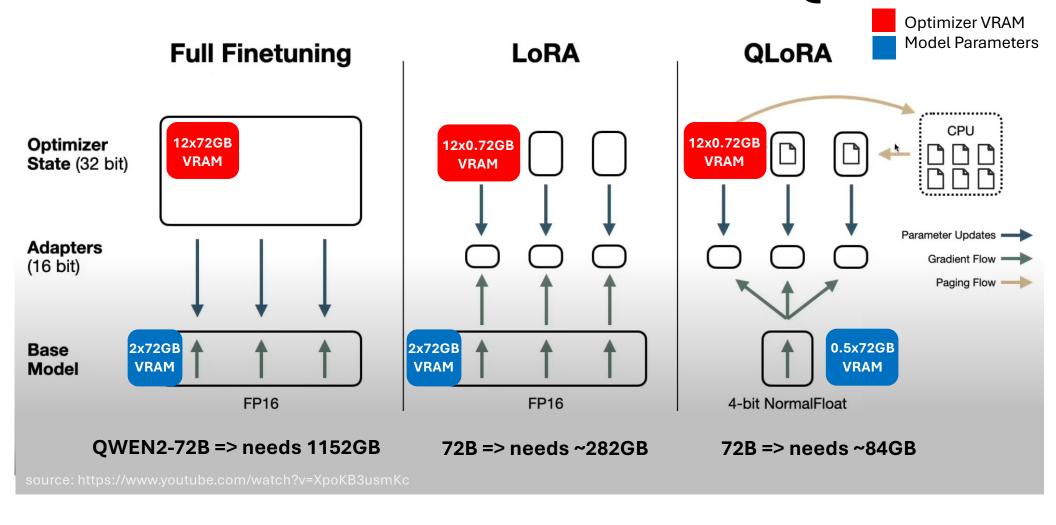




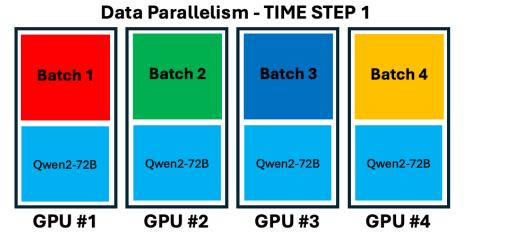


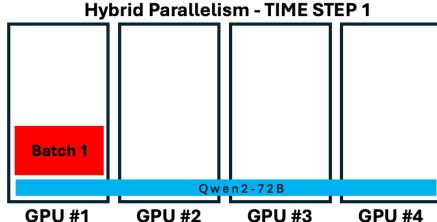
source: https://www.youtube.com/watch?v=XpoKB3usmKc

### Efficient Finetune LLM - QLoRA



## Infer LLM Efficiently

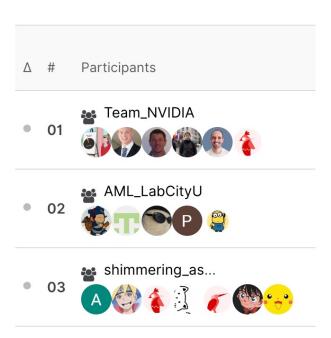




- Finetune SFT with Data Parallelism on 8xA100 80GB GPUs using QLoRA using Axolotl.
- Infer with Hybrid Parallelism on 4xT4 16GB using AWQ 4bit quantization and vLLM

### amazon KDD Cup 2024

# Multi-Task Online Shopping Challenge for LLMs





Source: ChatGPT-4 with DALL-E 3: Hi, I need an image that conveys artificial intelligence and excitement. We just won a data science competition and want an image for a slide. Perhaps robots with fireworks overhead. Or perhaps something with trophies and medals. Or any ideas you have. Be creative and make it colorful. Thanks.